

CONSUMER COUNCIL FOR



Rethinking Water

Deryck Hall

Consumer Council for Water



Rethinking Water

"..the UK and Assembly Governments will consider with Ofwat whether there could be a role for negotiated settlements in future price reviews"

- Defra

Rethinking Water

Negotiated Settlements

- used in USA, Canada and Argentina

Participatory Budgeting

- mostly used in local authorities

Constructive Engagement

- airports and airlines working together to agree a limited set of service aspects



Consumer-led Regulation

Giving consumers more of a say in the price setting process

Consumer-led Regulation

Some preliminary ideas?

- expanding the research programme
- developing the quadripartite group process
- engaging with democratically elected representatives
- using technology better

Consumer-led Regulation

Ofwat's role

- still 'own' the price review
- determine cost of capital
- undertake comparative competition work
- provider of information to assist discussions
- ensure legal obligations are met in any 'agreement'

Consumer-led Regulation

- Evolution not revolution
- Building on the success of quadripartite groups
- Expanding the research programme
- Engaging with more stakeholders
- Obtaining customer buy-in to the Final Determination

Contact



www.ccwater.org.uk