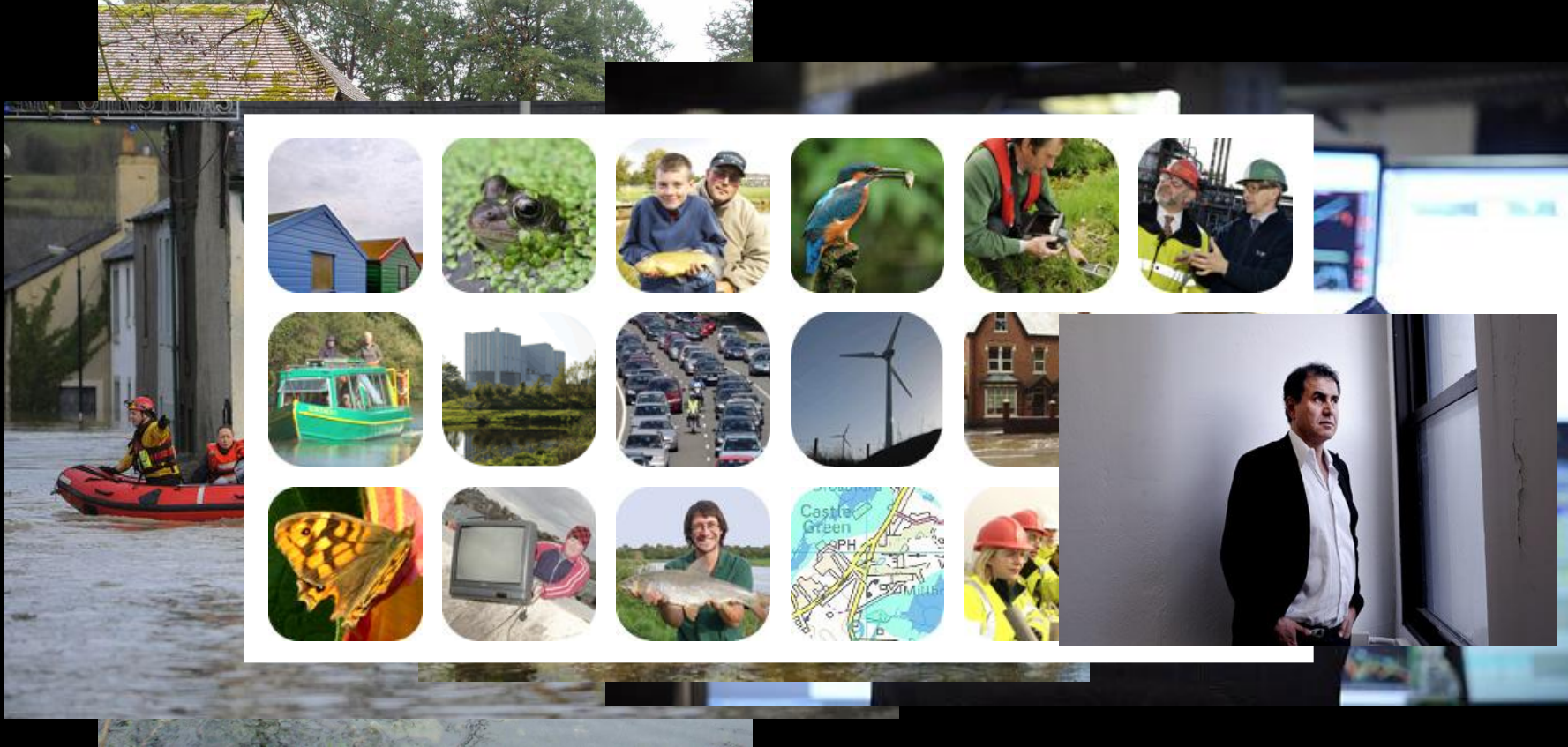


# A model citizen



Owen Lewis, Evidence Directorate



**More time  
to prepare  
and respond**

**Target our  
monitoring  
resource**

**Applying  
the local  
touch**

**The plan of  
action for  
modelling**

**Lessons  
from  
recent  
history**